

RAILMASTER ALUMINUM RAILING • LIMITED 20-YEAR WARRANTY

Master-Halco, Inc. warrants its RailMaster Aluminum Railing products and accessories to be free from manufacturing defects in materials and workmanship to Master Halco for a Limited 20-Year period for standard residential installations, and a Limited 10-Year Warranty on multi-family and commercial installations.

This warranty does not cover damages caused by improper use, improper installation, accident, alteration beyond manufacturer's suggestion, welding, neglect, abuse, vandalism, harsh chemicals and pool chemicals, air pollutants, or damage caused by flood, fire or acts of God. Surface markings from scratches, nicks, and dents are not covered.

For products installed within 1 mile or less from the coastline (saltwater), this Limited Warranty is for a period of 10 years from the date of purchase for standard residential installations, and for a period of 5 years for multi-family and commercial applications. This Warranty shall be considered void if any RailMaster products have constant direct contact with salt water. The end user must wash the railing with mild dish detergent and clean water, every three months, for this Warranty to remain in effect.

RAILMASTER CARE AND MAINTENANCE

- After installation and for ongoing maintenance, clean RailMaster Aluminum Railing product surfaces with a sponge and mild dish soap and warm water every three months. Surfaces should be thoroughly rinsed after cleaning to remove all debris and residue.
- Upon completion of installation, all concrete dust, paint splatter, or any other construction material residue MUST be wiped off RailMaster immediately.
- Master-Halco, Inc. recommends cleaning the RailMaster Aluminum Railing system every three months for average use; high-traffic areas should be cleaned more frequently for above average use.
- DO NOT USE industrial cleaners, xylene, or any type of paint thinner on the powder-coated surfaces. ONLY a mild dish soap detergent, warm water, and a soft terry cloth or sponge should be used on RailMaster Aluminum Railing products.

To protect your rights under this Warranty, please register your RailMaster Aluminum Railing System at masterhalco.com/warranty-information within 30 days of purchase. Warranty coverage is not conditional upon registering your product, provided you can furnish proof that the RailMaster Aluminum Railing System was supplied by Master-Halco, Inc. and meets all of the Warranty requirements.

CONDITIONS AND EXCLUSIONS OF THIS WARRANTY

THIS WARRANTY IS NON-TRANSFERABLE. THIS WARRANTY DOES NOT COVER LABOR, PROFIT, SHIPPING, TAXES, OR ANY OTHER INCIDENTAL COSTS RELATED WITH THE WARRANTY REPLACEMENT OF THIS PRODUCT. IT IS AT MASTER-HALCO, INC.'S SOLE DISCRETION WHETHER RESTITUTION WILL BE PROVIDED IN THE FORM OF PRODUCT REPLACEMENT OR A REFUND.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESSED WARRANTIES. MASTER-HALCO, INC. MAKES NO OTHER EXPRESSED WARRANTY AND DOES NOT AUTHORIZE ANY OTHER PERSON OR AGENT TO MAKE ANY OTHER EXPRESSED WARRANTIES ON OUR BEHALF. MASTER-HALCO, INC. NEITHER ASSUMES NOR AUTHORIZES ANY OTHER LIABILITY OR OBLIGATION, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR THE APPROPRIATE APPLICATION FOR A PARTICULAR PURPOSE WITH RESPECT TO THIS PRODUCT.

MASTER-HALCO, INC. SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES ARISING OUT OF OR CONNECTED WITH THE PURCHASE OF OR THE USE OF THIS PRODUCT.

THIS WARRANTY IS APPLICABLE ONLY TO RAILMASTER ALUMINUM RAILING SYSTEMS INSTALLED WITHIN THE CONTINENTAL UNITED STATES.



MASTERHALCO.COM

CHAIN LINK | ORNAMENTAL | VINYL | WOOD | AGRICULTURAL
TEMP FENCE | ACCESS CONTROL | CUSTOM GATES | DECKING & RAILING

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